



DW Windows Ltd
BUILT ON QUALITY, AFFORDABILITY AND RELIABILITY
www.dwwindows.co.uk

WHY CHOOSE US?

... all you need to know about
choosing the right installer

Rated **Excellent** ★ 1.3K+ reviews ★★★★★ ★ Trustpilot



Finance Available



01902 661779 | sales@dwwindows.co.uk
www.dwwindows.co.uk



Rated **Excellent**



1.3K+ reviews



Our Showroom

8 Meadow Lane, Coseley,
Bilston

WV14 9NQ

(just off the Birmingham New Road)

***"Here at DW Windows we like to think
that we are different to any other
double glazing company.***

***We provide honest upfront prices,
great service and our reviews on
Trustpilot are unrivalled"***

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A message from the DW Windows Team

Thank you for asking us to quote for your project.

At DW Windows Ltd we always strive to give you quality branded products and reliable service at the best possible price.

In 2006 DW Windows Ltd started with just one man, a van, and his notebook and the desire to give every customer the quality and service we would expect in our own home. We now have grown to a carefully selected team of over 40 staff who can deliver on these same values.

We work on the basis that we never want to let a customer down and we genuinely strive to ensure that the customer is happy with the outcome of their project.

We know that we are different to most other double-glazing companies. We never use any of the pushy old-fashioned sales tactics that the window industry is renowned for and we have an honest and transparent pricing structure delivered with a detailed written quote so that you can choose your installer wisely.

60% of our work comes from recommendations by satisfied customers and our testimonials can be seen on our Website, Facebook Page and Trustpilot.

Our workmanship, materials (including the glass units) and labour are provided with a full 10-year, written insurance backed guarantee. Your deposit is protected with deposit protection insurance. We are also a FENSA approved installer for your complete peace of mind.

If you have not done so already, please visit our Coseley showroom for inspiration, where we have dozens of windows and doors on display, plus conservatories, orangeries, porches and verandas to help you visualise your project.

We have completed thousands of projects since 2006 throughout the Midlands of all shapes and sizes and it would be a pleasure to add yours to the list.

If you have any questions, please do not hesitate to contact us. We are here to help.

Kind Regards

The DW Windows Team

Rated **Excellent** ★ **1.3K+** reviews  ★ Trustpilot

Our High Quality Products

PROFILE22
by Epwin Window Systems

deceuninck

**ROCK
DOOR**
TRUSTED INSTALLER

**DISTINCTION
DOORS**

ALUK

Hurst

eurocell

All together better

UPVC (A+ RATED)

Windows
French Doors
Single Doors
Sliding Patio Doors
Bi-fold Doors

COMPOSITE DOORS

Rockdoor Trusted Installer
Apeer Approved Supplier
Distinction Supplier

ALUMINIUM

Bi-fold Doors
Sliding Patio Doors
Windows
Single Doors
French Doors

FASCIAS SOFFITS AND GUTTERING

PORCHES

Complete New Builds
Refurbishments

CONSERVATORIES & ORANGERIES

Complete New Builds
Refurbishments
Roof Replacement

VERANDAS

Victorian, Traditional or Contemporary

EQUINOX® TILED ROOF SYSTEM

THE
RESIDENCE
COLLECTION
R9 R7 R2

Victorian Sliders
SASH WINDOWS

Apeer
**APPROVED
SUPPLIER**

SMOOTH AS
SILKA

origin



Living room
by ultraframe

We have a lot to be proud of...

Our prices include much more than just materials and labour



As a FENSA approved installer we make sure that all of our applicable work complies with current building regulations which is a requirement by law.



For your added peace of mind we cover your work with both deposit protection insurance and a comprehensive 10 year insurance backed guarantee with the PWF (Plastic Windows Federation).



We are members of CHAS (Construction Health & Safety Scheme). We are rigorously assessed to ensure that we comply with important Health & Safety legislation.



We are an accredited member of this Guild which means we have been assessed as skilled and reliable in our trade.

Don't just take our word for it!...



DW Windows Ltd

Reviews 1,323 • ★★★★★ 4.9 ⓘ

Window Installation Service

Excellent service from office staff, surveyor, fitters, etc - really impressed by the whole team.

*Great **communication** throughout all the process. Sales person not pushy. **Friendly staff** on the phone. Great fitters who worked quickly and tidily.*

*Excellent work, really pleased with the results. Everyone I have dealt with at DW have been **helpful, friendly, polite** and knowledgeable. I wouldn't hesitate in recommending them.*

*From start to finish, an excellent service. The company representative, customer services, surveyor and the trades people. I was listened to and they delivered the porch that I wanted. Excellent quality. **Great company, very trustworthy.***

*Faultless installation by a **professional fitting team**. Nothing is too much trouble, I would only use DW windows in the future.*

<https://uk.trustpilot.com/review/dwwindows.co.uk>

...listen to our customers too.



“ Good **quality** windows and doors, good service and very **polite** and **professional** fitter. ”

“ Top quality job all done in a day. Every member of the DW Team has been friendly and professional, **a real pleasure to do business with.** Highly recommended! ”

“ Twice this year we have used DW Windows following a **recommendation.** We then went into their **showroom** to finalise, but chose a different style door, again it was hassle **free booking.** ”

“ We had our new porch and patio doors fitted yesterday by DW Windows. From the initial enquiry to completion, **the whole process has been professional and stress free.** They could not be beaten on price. The guys who fitted them were amazing. **Nothing was too much trouble,** extremely high standards and left the job as clean as they found it. Absolutely highly recommended. ”

“ The two fitters were totally **first class** and completed all work to **top standards.** I would **recommend to anyone** ”

Finding the right company isn't just about price...

FINDING THE RIGHT INSTALLATION COMPANY ISN'T JUST ABOUT THE PRICE!!



Here are some tips and checks we recommend you do before inviting any company to do work on your property.



CHECK THE COMPANY'S HISTORY - Visit the Companies House website to verify who you are dealing with www.companieshouse.gov.uk



RESEARCH THE COMPANY CREDENTIALS - If the company says it's a member of a trade scheme or body always verify that the contractor is genuinely registered. Especially FENSA, as installation of doors and windows must follow strict legal guidelines under current building regulations. www.fensa.org.uk/find-installers



ENSURE THAT YOU RECEIVE A DETAILED WRITTEN QUOTE - If you have had other quotes, make sure that you have a written work specification from each tradesman to make a fair comparison and ensure a 'like for like' quote. Also compare the guarantee and after-sales support too.



READ UP ON CUSTOMER REVIEWS - Visit independent reputable review sites before you visit the company website and social media pages. When you see real reviews from real people you can make an informed choice
<https://uk.trustpilot.com/review/dwwindows.co.uk>



ASK ABOUT THE INSURANCE BACKED GUARANTEE - All FENSA registered businesses must provide a guarantee or warranty covering the cost of completing rectification work in respect of the installer ceasing to trade, via an independent insurance provider. Always ensure a written receipt & guarantee is available
www.pwfed.co.uk/homeowners.php

It's all about the extra value you get too!

Installer Comparison Checklist



10 year guarantee plus a 10 year insurance backed policy included	✓	<input type="checkbox"/>
Deposit protection policy included	✓	<input type="checkbox"/>
Honest and upfront pricing on the day without any haggle or hassle	✓	<input type="checkbox"/>
Professional written quotes	✓	<input type="checkbox"/>
Showroom showcasing our quality branded products	✓	<input type="checkbox"/>
Range of finance options available	✓	<input type="checkbox"/>
1000s of GENUINE Trustpilot reviews	✓	<input type="checkbox"/>
FENSA registered (Building Regulation compliance)	✓	<input type="checkbox"/>
Fully accredited by CHAS (Health & Safety)	✓	<input type="checkbox"/>
Teams trained to a high industry standard (MTC)	✓	<input type="checkbox"/>
Social media gallery with hundreds of our previous installations	✓	<input type="checkbox"/>
Online customer portal to keep you up to date with progress of your order	✓	<input type="checkbox"/>
Dedicated aftersales support	✓	<input type="checkbox"/>
Trading since 2006 with a traceable online company history	✓	<input type="checkbox"/>

Ordering from DW Windows Ltd is hassle free



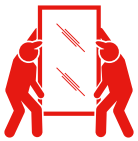
Step 1 - Order

Our knowledgeable, friendly (& non-pushy) Sales Team assist you in choosing exactly what suits YOUR needs. We have a showroom to showcase our products to help you choose. We also have products to suit all budgets and tastes.



Step 2 - Survey

Once you have placed an order our friendly Operations Team arrange a Surveyor visit to your property to accurately measure, check compliance to building regulations and order your bespoke products before agreeing an installation date / schedule.



Step 3 - Install

Our Installation Team complete your order to the highest standards while respecting your property throughout. On completion of the work they will walk you through the installation and complete a satisfaction checklist before they leave.

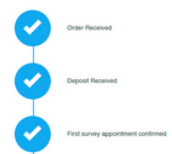


Step 4 - Guarantee

We send you a copy in writing for your complete peace of mind. We will provide you with skilled service during the life of your guarantee. Our dedicated aftersales team are on hand should you need us during your guarantee period.

Throughout the progress of your order we send you regular email updates and give you access to our handy online portal too!

Order Progress



Spread the cost with our flexible finance

We offer a range of ways to pay, with the option to spread the cost using our flexible finance options. Why not benefit from the latest home improvements today!

Pay Monthly

Our **Low Rate Deferred** option allows you to spread the cost over 60 or 120 months with 3 months deferred.

Pay just a 15% deposit on order.
If you wish to pay it off early that's no problem too.

12.9% APR*

Buy Now Pay Later

Our **Buy Now Pay Later** option allows you to defer the balance for 9 or 12 months (subject to loan value) without any interest.

Pay just a 25% deposit on order.
If it's not settled within the agreed deferred period, don't worry, the balance can be transferred onto a 10-year plan.

19.9% APR*

Early settlement within a deferred period is subject to a £29 early redemption fee

***Rates and plans correct at the time of printing, for current information**

www.dwwindows.co.uk/finance

Novuna®

D. W. WINDOWS LIMITED FRN: 694960 8 Meadow Lane, Bilston, West Midlands, WV14 9NQ is a credit broker, not the lender and is authorised and regulated by the Financial Conduct Authority. Credit is provided by Novuna Personal Finance, a trading style of Mitsubishi HC Capital UK PLC. Authorised and Regulated by the Financial Conduct Authority.

We will also give you £50 for each recommendation

For EVERY one of your recommendations that result in a new customer placing an order
..... we will pay you £50!

 <p>DW Windows Ltd BUILT ON QUALITY, AFFORDABILITY AND RELIABILITY www.dwwindows.co.uk</p>	<p>Head Office/Window, Door & Conservatory Centre: 8 Meadow Lane, Coseley, WV14 9NQ Tel: 01902 661779 E-mail: accounts@dwwindows.co.uk</p>	 
<p>WE WILL PAY YOU £50 WHEN YOU RECOMMEND US!</p>		
Your Name: _____ Order No: _____		<div style="border: 1px solid black; padding: 5px; text-align: center;">£50.00</div>
Your Address: _____		
I WOULD LIKE TO RECOMMEND <input type="checkbox"/> / I HAVE RECOMMENDED <input type="checkbox"/>		
Name: _____		
Address: _____		
Tel: (Home) _____ (Mobile) _____		
Email: _____		
<small>Once you are a customer of ours, if any of your recommendations result in an order we will pay you £50 for every new customer you introduce. *See reverse for Terms & Conditions.</small>		

RECOMMEND



(*Terms & conditions apply)

*£50 paid once work is completed and any balances paid

Contact Us:

01902 661779

www.dwwindows.co.uk

Sales Enquiries

sales@dwwindows.co.uk

General Enquiries

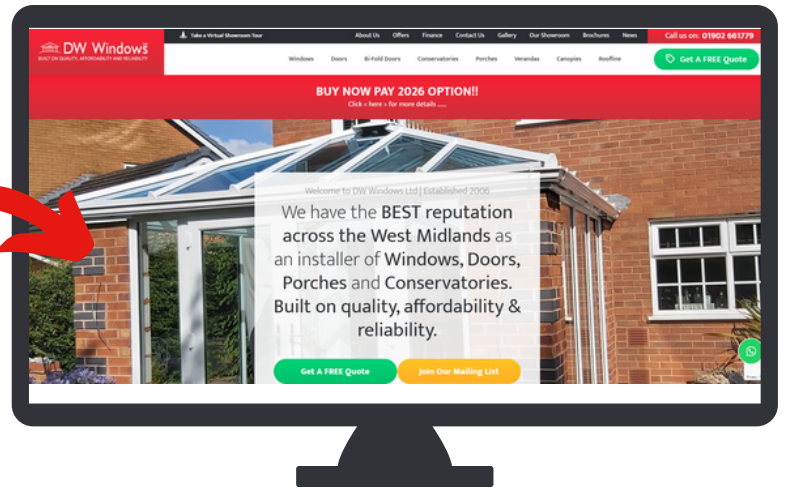
headoffice@dwwindows.co.uk

Installation & Service

operations@dwwindows.co.uk

Payments

accounts@dwwindows.co.uk



Visit Our Showroom:

**8 Meadow Lane, Coseley,
Bilston,
WV14 9NQ**

(just off the Birmingham New Road)

We have plenty of photos to show you on social media too!



DW Windows Ltd

FOLLOW US



@dwwindowsltd

